



## COVID-19 Safe - Changes

As part of our effort to make our cottages 'Covid Safe' we have made some changes which we hope will not affect your stay.

All bedding, towels, complimentary toiletries and a welcome pack will be provided as usual and extra kitchen equipment may be requested directly from Jean on 07801 970689

Some of the changes include:

- Cleaning
  - All cottages will be thoroughly cleaned
  - All touchable hard surfaces will be disinfected
  - All extraneous soft furnishings will be removed i.e napkins replaced with paper versions
  - All glassware, crockery and cutlery will be put through the dishwasher between stays
- Laundry
  - We provide all pillows, duvets and freshly laundered sheets and towels
  - All our laundry is sent to a commercial laundry to be washed and dried at a high temperature
  - Mattress and pillow protectors will be changed between stays
  - When you leave we ask you to strip your bed and put bedding and towels in the laundry bags provided
- Other changes
  - We have provided hand sanitiser and anti-viral/bacterial spray
  - Face masks can be provided on request
  - All extraneous soft furnishings i.e bedspreads and soft toys etc. have been removed
  - All books, games and DVD's have been removed – but if you need anything please let Jean know
  - The Games Room will be locked but can be opened for individual family groups
  - The Drying/Cycle Room will be locked but can be made available on request
- What you can do
  - Open windows on the morning of your departure
  - Strip beds and put linen and towels in laundry bag provided
  - Empty your bins in the appropriate recycling bin
  - Adhere to Social Distancing guidelines

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